Jonathan Russell

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PROFILE

Technician, designer, copywriter, coder—I wear many hats. My singular trait is my willingness to learn, thoroughly and efficiently. I go beyond what my job entails to give clients expertise with a friendly smile. I enjoy what I do, and I do it well, what ever the job may be. I have 30 years of experience in design, 30 years experience in technical support, and 20 years experience in building and maintaining web sites.

EXPERIENCE

Geek at GeekHampton in Sag Harbor — 2013 to 2016

A geek with multiple job roles, including teaching customers Apple macOS and iOS usage, hardware repair as an Apple Certified technician, salesman of Apple hardware and accessories.

Publisher of drunkandunemployed.com — 2010 to Present

A jest about how freelancing is much like being unemployed turned into a successful web publishing experience. I write for the site under the name Fervere Ferment, and I code and maintain the site itself.

Genius, Apple Soho in New York City— 2008 to 2009

Worked in one of Apple's flagship store helping dozens of people per day with any problems they had associated with Apple hardware and software.

Freelance Designer, Technician, Web Coder for MacPhoenix Design— 2005 to 2013

Under the rubric of my company, MacPhoenix Design, I did whatever my clients needed, quickly and with quality.

Commercial HVAC repair technician for WD Commercial Repair — 2002 to 2005

When the New York freelance job market dried up after the tragic events in 2001, I worked for my father's repair business. It was difficult, dirty work, and it was a relief to go back into freelancing computer services.

Freelance Designer in Southern Florida Area — 2001 to 2002

For a brief period of time, I found myself in Florida, where I mainly freelanced with national staffing companies, such as Lloyd Staffing.

Pre-millennial work — 1986 to 2001

Let me sum up. I worked as an IT specialist at Curran & Connors in Hauppauge, NY, and before that a graphic designer/IT troubleshooter at Sir Speedy Printers, also in Hauppauge, and before that I worked at Kinko's as a Computer Services Technician, yet again in Hauppauge. Before that are part time jobs as a sauté cook, graphic designer at a different Sir Speedy, and a salesman at Sears in the Hardware department.

SKILLS

Computer Software and Web Languages

Adobe Creative Suite, including InDesign, Acrobat, Photoshop, Illustrator, Fireworks, and Dreamweaver; Microsoft Office, including Word, Excel, Powerpoint, and Outlook; Apple iWork suite, including Pages, Numbers, and Keynote; Apple iBook Author; Google Docs and Sheets; Web coding languages and suites, including HTML, CSS, JavaScript, PHP, MySQL, NodeJS, and jQuery; Backend development software, including Drupal and WordPress; Apache web server software; FTP software; Windows 10 and macOS Sierra, including Internet Explorer, Edge, Safari, Chrome, and Firefox web browsers.

Apple Certified Macintosh Technician 2008, and renewed 2014

Certification for hardware repair on iPhones, iPads, and Apple Macintosh computers.

Software and Hardware Teacher and Troubleshooter

iWork suite, Microsoft Office for Mac, macOS, macOS Mail, Dropbox, Google Drive, DashLane, iCloud services, iPhone, iPad, MacBook, MacBook Air, MacBook Pro, iMac, MacMini, AirPort Extreme, AirPort Express, AppleTV, and Apple Watch.

Graphic Designer

Using the Adobe Creative Suite, font management software, or hand coding to create print and web projects such as: illustrations; brochures; stickers and labels for industrial and commercial and businesses; flyers; business cards; logos; booklets; resumes; PDFs; landing pages; blogs; web sites.

Copywriter and Author

For commercial projects and website articles.